



Ledbury Town Plan Household Questionnaire

“Your Town, Your Plan, Your Say”

Dear Resident,

Congratulations and Thank You for making your home here in Ledbury! We are all very lucky to live in this town ... it's not perfect, but it's the place we call 'Home' – and what happens here matters to everyone.

As a country we are facing a period of unprecedented change and challenge – this has an effect even in a little town like Ledbury. Such change can feel exciting or concerning, depending on whether or not we feel informed and able to influence decisions affecting us.

Perhaps you have already heard, or seen mention in the local paper, of some of the new possibilities we are facing as a community ... 800+ new houses in the town, perhaps a new supermarket, threats to our green spaces, new sports facilities, cuts to council services, reuse of heritage buildings in the town, food and fuel poverty, new schools, rebuilding of the canal, pressure on our health and care services, more affordable housing, a new employment site ...

Giving each person in the town the chance to influence what actually ends up happening here in Ledbury is what **Town & Neighbourhood Planning** is all about. The questionnaire you are holding now is the biggest and most important piece of public consultation concerned with the 'Town' bit of this planning activity.

Town Planning covers all aspects of the life of Ledbury and this questionnaire contains a range of questions about how you live in and make use of the town today as well as what you want to see provided for your future. These questions have been informed by a whole range of consultations and conversations which have been going on in the town since the spring of 2012, capturing issues of interest and concern on which the whole community – **YOU** and every person over the age of 18 in the parish of Ledbury, is now being asked for their views.

The answers you provide will remain strictly confidential. All the data will be analysed by professionals and the results reported back to the community. Your views will be used to write a **new Town Plan for Ledbury**. What you say now will set the priorities and action plans that will shape the future of Ledbury for the next 5-10 years.

YOU can have **YOUR** say on the new plan for **YOUR** town by completing this Questionnaire today.

Please help us to make Ledbury the town you want it to become!

Yours sincerely,

Cllr Liz Harvey
Town Plan Chairman

Cllr Terry Widdows
Mayor of Ledbury

*(If you do not wish to complete this document, please return it to the person who will be collecting questionnaires.
Please do not just throw it away)*

We will be grateful if **each member of the household aged over 18** can complete the Questionnaire individually.

If you require additional questionnaires, have any queries, or need help to understand or complete the questionnaire, you can

- contact the Parish Clerk:
Karen Mitchell on 01531 632306, or clerk@LedburyTownCouncil.gov.uk
- request extra copies from the house-to-house distributors
- contact a member of the Town Plan team:
Chairman: **Cllr Liz Harvey** 01531 631718/07909 753259 epiharvey@herefordshire.gov.uk
Secretary: **Griff Holliday** 01531 633637 griffholliday@btinternet.com

Questionnaires will be **distributed** between **26th October and 3rd November 2013**

Questionnaires will be **collected** between **2nd and 17th November**,

Alternatively you can return your questionnaire to:

1. Town Council Offices, Church Street
2. Master's House Information centre
3. Ledbury News, Newsagents, High Street (by Market House)
4. Ledbury Library

The **last date** for receipt of completed Questionnaires will be **30th November 2013**

Parishioners aged 18 or over, who return a completed questionnaire will be entered into a Prize Draw (2x PRIZES of £50 EACH). See Page 20 for details.

Confidentiality and Anonymity

Each household will be visited where possible by a Distributor and given sufficient Questionnaires for the household, a sealable A4 envelope in which to return the completed Questionnaire(s). The **Distributors will return approximately a week later** to collect the Questionnaires.

The envelopes containing Questionnaires will remain sealed until they are opened by Ledbury Town Plan's Steering Group in the presence of the Parish Clerk, Karen Mitchell.

The Steering Group will detach **the coloured outer pages** where you may have provided personal contact information related to *Volunteering* and/or to the *Prize Draw*. This will ensure that **any contact details you provide remain confidential and anonymous** and cannot be linked back to your comments you have made. The Steering Group will then note any Offers of Help, complete the Prize Draw and then shred these 2 pages.

NOTE: Please be aware that any **comments you provide may appear in anonymous form** in the published results. For this reason we ask you not to refer to any named person in your comments.

DATA PROTECTION ACT The information that you supply will be analysed by an independent and accredited research organisation, who are undertaking the analysis of the results of this survey on behalf of Ledbury Town Plan Steering Group for Ledbury Town Council, who, for the purposes of the Data Protection Act 1998, are the Data Controller. Any information you provide will be treated as strictly confidential and the information you provide will only be used for the purposes of developing the **Ledbury Town Plan 2013**.

The information you provide will not be shared with any other party, but please note that any comments you provide may appear in anonymised form in the published results.

If you have any queries about the survey, please contact: **Karen Mitchell (Clerk to Ledbury Town Council) on 01531 632306**.

If you require any further information about the Data Protection Act, please contact the Data Protection Officer, Herefordshire Council, Plough Lane, PO Box 4, Hereford, HR4 0LE or email dataprotection@herefordshire.gov.uk

Town Plan Questionnaire

This questionnaire is for residents of Ledbury aged 18 or over. Separate Young People's questionnaires are being undertaken for those aged from 9 to 18 years old with the help of our local schools.

Most of the questions are answered by simply using TICKS. For some questions we would like your ideas - these questions ask you to enter your suggestions or opinions in the box provided. If you can't answer a particular question, leave it blank.

Some questions are intended for particular people only to fill in e.g. parents, car drivers – these are marked accordingly.

If you need help to complete this questionnaire – see page 2 for contact details

GENERAL FEELINGS ABOUT LEDBURY

Q1 What sort of town would YOU like Ledbury to be?

Tick the FIVE statements most important for YOU

A thriving rural centre	<input type="checkbox"/>	A town that attracts visitors	<input type="checkbox"/>
A good town to retire to	<input type="checkbox"/>	A town with strong local employment	<input type="checkbox"/>
A family friendly town	<input type="checkbox"/>	A town with a strong community	<input type="checkbox"/>
A town of culture	<input type="checkbox"/>	A good town to grow up in	<input type="checkbox"/>
A friendly place to live	<input type="checkbox"/>	A town with good shops	<input type="checkbox"/>
A town known for its good food	<input type="checkbox"/>	A town where I know my neighbours	<input type="checkbox"/>

Q2 What do you think is good about Ledbury? Please write your answer in the box below

Q3 What do you think most needs improving about Ledbury? Please write your answer in the box below

HOUSING DEVELOPMENT

Q4 Will you be looking to move to a different property in Ledbury in the next 5 years?

Yes No Don't Know (If No/Don't Know - go to Question 7)

Q5 If you answered YES to Question 4 - What sort of home will you be looking for?

Tick one box

Family Home (3 or more beds)	<input type="checkbox"/>	Starter Home (1 to 2 beds)	<input type="checkbox"/>	Flat	<input type="checkbox"/>
Sheltered Accommodation	<input type="checkbox"/>	A smaller home (e.g. downsizing)	<input type="checkbox"/>	Bungalow	<input type="checkbox"/>
Providing Extra Care	<input type="checkbox"/>				

Q6 If you answered Question 5 - How do you expect your new home to be paid for?

Tick one box

Own Funds/Mortgage	<input type="checkbox"/>	Rented from Housing Association	<input type="checkbox"/>
Privately Rented	<input type="checkbox"/>	Shared Ownership -Part Owned/Part Rented	<input type="checkbox"/>

Herefordshire Council's draft Core Strategy includes plans for 800 new dwellings to be built in Ledbury in the next 18 years.

Q7 What facilities do you believe are important to be in put in place alongside the development of new housing in Ledbury? Tick one box in each row

	Important	Not Important	No opinion
New employment opportunities locally	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Additional school places	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Affordable housing for local families	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improvements to local roads	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provision of sheltered housing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provision of more recreational space	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provision of houses for "downsizing"	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
More Healthcare Service Provision (GPs etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Increased shopping facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other - please tell us in the box			

EMPLOYMENT OPPORTUNITIES

ONLY answer this section if you are in work, seeking work or looking to set up a business

Q8 If you are in work, is your work based or located in the Ledbury Area (i.e. within about 5 miles of Ledbury)?

Yes No (if Yes – go to question 11)

Q9 Would you like to work locally if suitable employment were available?

Yes No (if No – go to question 11)

Q10 If you answered Yes to Question 9, what kind of employment are or would you be looking for in the Ledbury Area?

Full time Part Time Casual Apprenticeship/Training

Q11 Are you either running or considering running your own small business locally?

Yes No (if No – go to question 13)

Q12 If you answered YES to Question 11 - which of the following are you NOT able to access to help your business or business plans? Tick those that you can't access

Business Advice	<input type="checkbox"/>	Skills Training	<input type="checkbox"/>	Financial Advice	<input type="checkbox"/>
Suitable Premises	<input type="checkbox"/>	Outlets/routes to Market	<input type="checkbox"/>	Working Capital	<input type="checkbox"/>
Marketing and Publicity	<input type="checkbox"/>	Access to Experienced Support or Mentoring	<input type="checkbox"/>		

Continue to the next page for questions on Shopping, Visitors and Tourism

SHOPPING, VISITORS AND TOURISM

Q13 Where do you do your main food and grocery shopping? Tick one box

Ledbury Hereford Malvern Internet Elsewhere

Q14 How often do you shop in Ledbury Town Centre? Tick one box

Several times Weekly at least Monthly Occasionally Never
a week

Q15 What item(s) do you buy regularly (at least monthly) that you can't buy in Ledbury? Tell us in the box

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Q16 What would attract you to shop and spend more in Ledbury? Tick all you agree with

Markets with more stalls	<input type="checkbox"/>	Local Food Events	<input type="checkbox"/>	Late Night Opening	<input type="checkbox"/>
Visiting Specialist Markets	<input type="checkbox"/>	Convenient Car Parking	<input type="checkbox"/>	Budget Clothes Shop	<input type="checkbox"/>
Loyalty scheme	<input type="checkbox"/>	More choice in shops	<input type="checkbox"/>	Special Offers	<input type="checkbox"/>
More choice in supermarkets	<input type="checkbox"/>	A wider range of shops	<input type="checkbox"/>	Shop and Drop Service	<input type="checkbox"/>

Q17 What do you think will make visitors stay longer and spend more in Ledbury?

Tick up to FIVE options

Better visitor information	<input type="checkbox"/>	Cheaper Car Parking	<input type="checkbox"/>	Markets with more stalls	<input type="checkbox"/>
More Events	<input type="checkbox"/>	Opening on Sundays	<input type="checkbox"/>	Coach Park	<input type="checkbox"/>
More accommodation for visitors in/near Ledbury	<input type="checkbox"/>	Helpful signs in Town	<input type="checkbox"/>	Public Conveniences	<input type="checkbox"/>
Conference Facilities	<input type="checkbox"/>	Wider Range of Shops	<input type="checkbox"/>	Focus on our history	<input type="checkbox"/>
More publicity for Ledbury	<input type="checkbox"/>	Town Guides available to assist	<input type="checkbox"/>	More Cafes	<input type="checkbox"/>
Other – tell us your suggestion in the box					

CHILDREN AND YOUNG PEOPLE – ONLY Answer this section if you are a PARENT with children under 18 years old

Q18 Would you like improved opportunities to meet other parents regularly in a social environment to chat, swap experiences etc.? Tick one box

Yes - in the Daytime Yes – in the Evening Yes – Day/Evening No

Q19 What facility or service would make your role as a parent easier? Write your suggestion in the box below

Q20 Will you need access to any of these in the next 3 years to allow you to take up or to continue employment?

Nursery Place Holiday Club Breakfast Club Homework Club

Q21 Do you think young people have enough things to do in Ledbury?

Yes No No Opinion *(If Yes/No Opinion go to Question 23)*

Q22 If you answered NO to Question 21 – which of these activities or services would most benefit your children? Tick up to FIVE that you consider the most important

Better Equipped Play Areas	<input type="checkbox"/>	Holiday Activities	<input type="checkbox"/>	Youth Centres	<input type="checkbox"/>
More Organised Youth Groups	<input type="checkbox"/>	Somewhere to “hang out” safely	<input type="checkbox"/>	Organised Trips	<input type="checkbox"/>
Parent & Toddler Group	<input type="checkbox"/>	More Organised Sport	<input type="checkbox"/>	Drop In café	<input type="checkbox"/>
Advice and Counselling	<input type="checkbox"/>	Weekend Jobs	<input type="checkbox"/>	Work experience	<input type="checkbox"/>
Opportunities to learn practical skills	<input type="checkbox"/>				
Other (please provide your suggestion in the box)					

HEALTHCARE AND WELFARE

Q23 Do you have difficulties accessing healthcare from any of the following? Tick all that apply to you

GP/Doctor Dentist Pharmacist Out of Hours GP Service
 Optician Chiropodist County Hospital Community Hospital

Q24 If you ticked one or more boxes in question 23 - Enter details in the boxes below.
Difficulties could be, for example, parking, lack of transport, housebound, opening hours, appointment system etc.

Service (e.g. GP)	Difficulty

Q25 If you USE or have recent experience of any of the following services, how important is it to you to have these available locally in Ledbury? Tick one box in each row

	Important	Not Important	Not Used
Pregnancy advice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Post Natal Support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Children's Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Home Help and Personal Support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Respite Care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rehabilitation Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Mental Health Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Citizen's Advice Bureau	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Debt Counselling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q26 Is there a healthcare or welfare service that you need that you have not been able to access in Ledbury? Tell us in the box below

KEEPING FIT

Q27 How do you keep fit? Tick those activities that you do and when

	At least weekly	At least monthly	Some-times	Never
Organised outdoor sports and exercise	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Personal outdoor exercise (e.g. walking, running)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Indoor organised sports or exercise (e.g. yoga, swimming, gym)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Work activity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Home activity (e.g. gardening, fitness exercises etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q28 Do you use any of these facilities in Ledbury for sport or exercise?

Tick any that you use

Swimming Pool <input type="checkbox"/>	Leisure Centre (at JMHS) <input type="checkbox"/>	Indoor Gyms <input type="checkbox"/>
Football Club Ground <input type="checkbox"/>	Rugby Club <input type="checkbox"/>	Cricket Ground <input type="checkbox"/>
Outdoor Gym (on the Rec) <input type="checkbox"/>	Bowls Club <input type="checkbox"/>	Tennis Club <input type="checkbox"/>

Q29 Do you think any of these should be improved or expanded to provide better facilities or more opportunities for sport or exercise? Enter details of the facility and suggested improvement below

Location	Suggested improvement

LEISURE, CULTURAL AND SOCIAL ACTIVITIES

Q30 What organised leisure, cultural or social activities do you take part in locally?

Tick those that you do

Social Club <input type="checkbox"/>	Local Interest Group <input type="checkbox"/>	Singing <input type="checkbox"/>	Drama & Dance <input type="checkbox"/>
Music <input type="checkbox"/>	Gardening/Allotments <input type="checkbox"/>	Local Church <input type="checkbox"/>	PTA <input type="checkbox"/>
WEA or U3A <input type="checkbox"/>	Indoor Pursuits (e.g. Cards, Chess, Skittles, Darts) <input type="checkbox"/>	Charity Support Group <input type="checkbox"/>	Branch of National Organisation** <input type="checkbox"/>
Other – give details in the box			

** e.g. WI, National Trust, Mothers' Union

Q31 What leisure, or cultural activity would you like to get involved in locally that you can't do currently? Enter details below

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Q32 Which of these have you attended in Ledbury in the past 12 months? Tick any you have attended

Concert	<input type="checkbox"/>	Play Day/Little Chill	<input type="checkbox"/>	Poetry Festival	<input type="checkbox"/>	Charity Event	<input type="checkbox"/>
Carnival	<input type="checkbox"/>	Market Theatre film or show	<input type="checkbox"/>	Ledbury Community Day	<input type="checkbox"/>	Food Festival	<input type="checkbox"/>
Ox Roast	<input type="checkbox"/>	Ledbury Big Breakfast	<input type="checkbox"/>	October Fair	<input type="checkbox"/>		<input type="checkbox"/>

Q33 Which of these do you use for recreation and leisure? Tick any that you use

Recreation Ground	<input type="checkbox"/>	Town Trail	<input type="checkbox"/>	Riverside Park (River Leaddon)	<input type="checkbox"/>
Oatley's Road Field	<input type="checkbox"/>	Frith Wood	<input type="checkbox"/>	Conigree Wood	<input type="checkbox"/>
Dog Hill	<input type="checkbox"/>	Play Areas (New Mills)	<input type="checkbox"/>	Play Areas (Deer Park)	<input type="checkbox"/>

Q34 Do you think any of these should be improved or expanded to provide better facilities or more opportunities for leisure? Enter your suggestion in the boxes below

Location	Suggested improvement

LEARNING MORE

Q35 Are you interested in any of these learning opportunities? Tick those you are interested in

Developing skills for work	<input type="checkbox"/>	Foreign Language	<input type="checkbox"/>	Computer Skills	<input type="checkbox"/>
Child Care Classes	<input type="checkbox"/>	Cooking Skills	<input type="checkbox"/>	Developing a hobby	<input type="checkbox"/>
Developing a pastime (E.g. cards, chess)	<input type="checkbox"/>	Studying something new or different	<input type="checkbox"/>	Finding out more about Ledbury	<input type="checkbox"/>
Picking up previous studies	<input type="checkbox"/>	Citizenship Classes	<input type="checkbox"/>	English Classes	<input type="checkbox"/>

Q36 Does anything prevent you following up further learning opportunities? Write details in box below

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Q37 Do you attend any skills training or education workshops outside Ledbury? Give details including why you travel to these activities in the box below

SAFETY AND SECURITY

Q38 Do you feel safe in Ledbury?

Always Most of the Time Sometimes Never

Q39 Do you know how to contact your local Police Officers and Police Community Support Officers?

Yes No

Q40 Are you aware that the Police run regular meetings (PACT Meetings) to which you can take issues of concern?

Yes No

Q41 Would you like to be a member of a local Neighbourhood Watch scheme?

Yes No I already belong to one

Q42 Are any of these a regular concern to you in your neighbourhood? Tick those that apply

Noisy People	<input type="checkbox"/>	Litter	<input type="checkbox"/>	Vandalism	<input type="checkbox"/>	Noisy Neighbours	<input type="checkbox"/>
Graffiti	<input type="checkbox"/>	Drunkenness	<input type="checkbox"/>	Drug Dealing/Use	<input type="checkbox"/>	Burglary	<input type="checkbox"/>
Car Crime	<input type="checkbox"/>	People hanging around	<input type="checkbox"/>	Dog mess	<input type="checkbox"/>	Anti-social driving	<input type="checkbox"/>
Violence	<input type="checkbox"/>	Inconsiderate Parking	<input type="checkbox"/>	None of these	<input type="checkbox"/>		

Q43 Would any of these make a major difference to your general security and safety?

Better path and street cleaning	<input type="checkbox"/>	Security Cameras	<input type="checkbox"/>	Higher Policing Presence	<input type="checkbox"/>
Brighter street lighting	<input type="checkbox"/>	Removal of Shrubs/bushes	<input type="checkbox"/>	None of these	<input type="checkbox"/>
Other - tell us your suggestion in the box					

CARS, ROADS AND ROAD SAFETY

Q44 Do you drive a car for your own personal travel?

Yes No (if Yes go to Question 46)

Q45 If you don't drive a car, do you have regular access to a car to get around?

Yes No

Q46 Would you be interested in car sharing? Tick any box that interests you

Getting to work School Run Shopping Car for occasional use
(e.g. Community Car Scheme)

Q47 What do you think about the general standard of road maintenance by Herefordshire Council in Ledbury?

Acceptable Unacceptable No Opinion

Q48 Have you ever reported faults with road maintenance to Herefordshire Council?

Yes No

Q49 Do you think that Ledbury Town Council should have the ability to fix minor road maintenance problems quickly? (This would need to be paid for from your Council Tax)

Yes No No Opinion

Q50 Is there a significant road safety issue in Ledbury that affects you? Where? Tick Box or enter street/road name

High Street	<input type="checkbox"/>	Bye Street	<input type="checkbox"/>	New Street	<input type="checkbox"/>
Knapp Lane	<input type="checkbox"/>	Hereford Road	<input type="checkbox"/>	Bridge Street	<input type="checkbox"/>
Outside Primary School/Long Acre	<input type="checkbox"/>	Homend/Bromyard Road Junction	<input type="checkbox"/>	No Opinion	<input type="checkbox"/>
Other - give details of street or road in the box					

Q51 What measure(s) would you support to reduce road safety issues identified in your answer to Question 50 Tick Box or tell us your suggestion

Improvement to Junction	<input type="checkbox"/>	Road widening	<input type="checkbox"/>	One way traffic system	<input type="checkbox"/>
Safer Pedestrian Crossing	<input type="checkbox"/>	Traffic calming	<input type="checkbox"/>	20mph speed limit	<input type="checkbox"/>
Street Parking restrictions	<input type="checkbox"/>	Footway/pavement improvement	<input type="checkbox"/>	Excess speed warning sign	<input type="checkbox"/>
Other – tell us your suggested measure in the box					

PARKING IN LEDBURY – ONLY answer this section if you are a CAR DRIVER

Q52 Where do you park your car by your home when not using it?

Off road at home	<input type="checkbox"/>	On Street	<input type="checkbox"/>	Private Car Park	<input type="checkbox"/>
Public Car Park	<input type="checkbox"/>	At a neighbours	<input type="checkbox"/>	Other place	<input type="checkbox"/>

Q53 Where do you normally park if you use your car to visit Ledbury Town Centre?

On Street	<input type="checkbox"/>	Council Car Park	<input type="checkbox"/>	Tesco/Coop	<input type="checkbox"/>
Workplace	<input type="checkbox"/>	Other	<input type="checkbox"/>	I don't use car to visit Ledbury Town Centre	<input type="checkbox"/>

Q54 How often do you use a Council Car Park in Ledbury Town Centre?

Daily At least weekly At least monthly Occasionally Never

Q55 When you park in Ledbury Town Centre on a visit how long do you normally stay?

Less than 1 hour 1-2 Hours 2-4 Hours Longer than 4 hours

Q56 Are there times when you can't find a place in the town centre to park?

Yes No Not Applicable

Q57 If you answered YES to Question 56 – when did this last happen? Tick box

On a Weekday On a Saturday

Q58 Have increases in car park charges or parking time restrictions led you to change your parking behaviour? Tick all that apply

Park in street instead	<input type="checkbox"/>	Stay in Ledbury for shorter time	<input type="checkbox"/>	Walk or take bus instead	<input type="checkbox"/>
Shop elsewhere	<input type="checkbox"/>	Get lifts to the Town Centre	<input type="checkbox"/>	It's made no difference	<input type="checkbox"/>

CYCLING – ONLY answer this section if you CYCLE

Q59 How often do you cycle in or through Ledbury?

Several times a week More than once a month Less than once a Month Never

Q60 How safe do you feel when cycling in Ledbury? I feel safe....

All the time Most of the time Some of the time Never

Q61 What improvement would encourage you to cycle in Ledbury? Tell us in the box

OUR STREETS

62. When walking in Ledbury, are there any particular hazards or problems of accessibility that concern you or affect your mobility? Tick any that apply

Poor Street Lighting	<input type="checkbox"/>	Crossing the Road	<input type="checkbox"/>	Speeding Traffic	<input type="checkbox"/>
Narrow Pavements	<input type="checkbox"/>	Trip Hazards	<input type="checkbox"/>	Lack of Drop Downs	<input type="checkbox"/>
Vulnerability to traffic	<input type="checkbox"/>	Poor Accessibility for Wheelchairs, Pushchairs	<input type="checkbox"/>		
Other – tell us in the box					

Q63 Which of the following do you think would improve our Town Centre? Tick one box in each row

	Yes	No	No Opinion
More room for Markets in the Town Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Restricting traffic in the High Street during the day (for example between 10am and 4pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Increasing pedestrian area in High Street and Homend (less parking during the day)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tidying up the road and information signs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
More off street parking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Park and Ride Service at busy times	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q64 Is there a particular improvement to our streets and walkways that you would like to see? If so, select ONE from those below

A Bench	<input type="checkbox"/>	Tree Planting	<input type="checkbox"/>	Flower Bed or Planter	<input type="checkbox"/>
Litter Bin	<input type="checkbox"/>	Winter Grit Bin	<input type="checkbox"/>	Bin(s) for Dog waste	<input type="checkbox"/>
Other - tell us your suggestion in the box					

Q65 If you answered Question 64, where you would like to see your suggestion in Question 64 located? Enter details in the box

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PUBLIC TRANSPORT – TRAINS AND BUSES

Q66 Which of the following best describes your frequency of use of Public Transport, using either a train from Ledbury Station or a bus in/from Ledbury?

TICK one option for Train and one for Bus

	Train from Ledbury	Bus in or from Ledbury
Daily	<input type="checkbox"/>	<input type="checkbox"/>
Several times a week	<input type="checkbox"/>	<input type="checkbox"/>
Several times a month	<input type="checkbox"/>	<input type="checkbox"/>
Several times a year	<input type="checkbox"/>	<input type="checkbox"/>
Occasionally	<input type="checkbox"/>	<input type="checkbox"/>
Never	<input type="checkbox"/>	<input type="checkbox"/>

Q67 What is the main reason for which you use public transport?

Work College Shopping Leisure Other

Q68 Would any of the following encourage you to use the Train more often? Tick all that apply

Ticket office manned more often	<input type="checkbox"/>	Better reliability	<input type="checkbox"/>	Ticket Machine	<input type="checkbox"/>
More parking at Station	<input type="checkbox"/>	Bus link to other parts of Ledbury	<input type="checkbox"/>	Toilet facilities	<input type="checkbox"/>
Step free access to platforms	<input type="checkbox"/>	Service/Time table changes	<input type="checkbox"/>	Bike lockers	<input type="checkbox"/>
Later evening services	<input type="checkbox"/>	Nothing	<input type="checkbox"/>		

Q69 Where are you usually going when you use a Bus Service? Tick box

Within Ledbury	<input type="checkbox"/>	Hereford	<input type="checkbox"/>	Malvern	<input type="checkbox"/>
Gloucester	<input type="checkbox"/>	Newent	<input type="checkbox"/>	Local Villages	<input type="checkbox"/>
Elsewhere (Enter destination in box)					

Q70 Would any of the following encourage you to use the bus services more often? Tick all that apply

More frequent services	<input type="checkbox"/>	Better fare deals	<input type="checkbox"/>	Better connections (with other buses/trains)	<input type="checkbox"/>
More bus stops	<input type="checkbox"/>	Bus shelter	<input type="checkbox"/>	Better travel information	<input type="checkbox"/>
More routes in Ledbury	<input type="checkbox"/>	More Routes outside Town	<input type="checkbox"/>	Nothing	<input type="checkbox"/>

ENVIRONMENT

Communities are exploring different ways of to help cut energy costs and help people in fuel poverty (those spending more than 10% of household income on energy bills). We could establish community schemes in Ledbury to take forward the development of cheaper energy options and increased use of renewable sources.

Q71 Would you be interested in joining any of the following initiatives to help reduce energy costs or increase the use of renewable energy sources?

	Interested	Not Interested
Group energy scheme to purchase energy at a discount <i>- These schemes involve households joining together to obtain better deals than you can obtain as an individual for gas, electricity, oil, or solid fuel</i>	<input type="checkbox"/>	<input type="checkbox"/>
Investing in a community scheme to establish a local energy source <i>- This involves investing in a local means of generating energy from renewable sources in return for a regular income to offset your energy costs and to reduce our dependence on fossil fuel sources for energy</i>	<input type="checkbox"/>	<input type="checkbox"/>
Investing in or joining in an energy scheme for your own home <i>- For example installation of solar panels either at your expense or by renting your roof-space, or investing in more efficient heating</i>	<input type="checkbox"/>	<input type="checkbox"/>
Improving the insulation properties of your home to reduce heat loss	<input type="checkbox"/>	<input type="checkbox"/>

Q72 Which of the following environmental schemes would you like to see more of in Ledbury? Tick those boxes you AGREE with

	Yes	No
Active management of local woodland for timber and wildlife	<input type="checkbox"/>	<input type="checkbox"/>
More Allotments	<input type="checkbox"/>	<input type="checkbox"/>
Development of community gardens	<input type="checkbox"/>	<input type="checkbox"/>
Garden sharing scheme – sharing cultivation of a garden with another resident	<input type="checkbox"/>	<input type="checkbox"/>
Wildlife corridors and active management of green space	<input type="checkbox"/>	<input type="checkbox"/>
Managing public spaces to encourage wild flowers & wildlife	<input type="checkbox"/>	<input type="checkbox"/>
Extension of riverside walk and town trail	<input type="checkbox"/>	<input type="checkbox"/>
Development of new rights of way/footpaths around town	<input type="checkbox"/>	<input type="checkbox"/>
Green waste collection	<input type="checkbox"/>	<input type="checkbox"/>

COMMUNICATION

Q73 Where do you find out about what’s going on in Ledbury? Tick all those that you use regularly

Local Papers	<input type="checkbox"/>	Free Papers	<input type="checkbox"/>	Ledbury Focus	<input type="checkbox"/>
Local Websites	<input type="checkbox"/>	Word of Mouth	<input type="checkbox"/>	Other Internet Sites	<input type="checkbox"/>
Email	<input type="checkbox"/>	Newsletters	<input type="checkbox"/>	Notice Boards	<input type="checkbox"/>
Other (Enter details in box)					

Q74 Do you feel you are adequately informed about what is going on in Ledbury?

Yes (If Yes – go to Question 75 below) No

Q75 If you answered NO to Question 74, write in the box what you think is wrong or not working well

LEDBURY TOWN COUNCIL

Q76 Would you like to know more about the responsibilities, work and activities of Ledbury Town Council?

Yes No

The Parish Precept is collected with your Council Tax to fund Ledbury Town Council’s spending budget which currently amounts to approx. £250,000 per annum – about £1.25 per week for every household in Ledbury

Q77 Considering all the answers that you have given in this questionnaire about the provision of public services - Would you be prepared to pay more Parish Precept in order for Ledbury Town Council to maintain or improve services in the Town?

Yes No

In addition to their Parish Precept, some towns and villages are establishing their own community development funds to pay for longer term projects to improve their communities

Q78 Should the Community explore other means to raise funds to pay for improvements or services in the Town and Community?

Yes No

ABOUT YOU

You do not have to answer any of Questions **79 to 82** below, but if you do it will assist us in understanding how views and needs may differ between groups in our town. We would like to make sure we receive representative information from all age groups and from all areas of Ledbury.

Q79 Are you male or female? Male Female

Q80 How old are you?

18 – 24 25 – 44 45 - 64 65 – 74 Over 75

Q81 Where do you live in Ledbury? Please enter your Postcode in the boxes below

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Q82. How long have you lived in Ledbury?

Less than 2 yrs 2-5 years 6-10 years 11-25 years
Over 25 Years

You did it!!!!

‘Thank You’ for completing the main questionnaire

The following two pages contain important sections on **Volunteering** and the **Prize Draw**.

Please read the information provided on *page 19* on *Volunteering*, and consider whether you are able to offer any of your time to support activities in our community.

Please complete the information on *page 20* if you would like to be entered into the *Prize Draw* on 12th December.

Questionnaires will be **collected** from your home by local volunteers between **2nd and 17th November**

Alternatively you can return your questionnaire to:

1. Town Council Offices, Church Street
2. Master’s House Information Centre, St Katherine’s Car Park
3. Ledbury Library
4. Ledbury News, Newsagents, High Street (by Market House)

The **last date** for receipt of completed Questionnaires will be **30th November 2013**.

REMINDER: This page will be separated from your questionnaire response AS SOON AS IT IS RECEIVED. The information provided will not be used for any other purpose.

CAN YOU HELP?

Our Community is dependent on the continuing support of the very many *volunteers* who give their time to all kinds of support activities.

Are you able to give some time (or some more time, if you already volunteer) to support a local organisation, group or service? If so, please indicate below the types of activity where you think you can help by ticking those that interest you

Children's Centre	<input type="checkbox"/>	Parenting advice/support	<input type="checkbox"/>	Helping children's reading	<input type="checkbox"/>
Youth Work	<input type="checkbox"/>	Sporting Activities	<input type="checkbox"/>	Mentoring	<input type="checkbox"/>
Charity Support Group	<input type="checkbox"/>	Counselling	<input type="checkbox"/>	Helping the elderly	<input type="checkbox"/>
Community Transport	<input type="checkbox"/>	Meals on Wheels	<input type="checkbox"/>	Handyman work	<input type="checkbox"/>
Teaching Skills	<input type="checkbox"/>	Nature Conservation	<input type="checkbox"/>	Town/Neighbourhood Plan	<input type="checkbox"/>
Town Councillor	<input type="checkbox"/>	Residents Association	<input type="checkbox"/>		<input type="checkbox"/>
Other (enter details in the box)					

Do you have a particular skill that you can offer? (e.g. Accountancy, Secretarial, Decorating, Mechanic, Business Experience, Working with Young People) – Please give details:

When can you provide volunteering help? Tick all those that you can do

Mornings Afternoons Evenings Weekends

Please provide your CONTACT DETAILS so that we can pass these to Ledbury and District Community Voluntary Action, and to local organisations needing assistance

NAME	
ADDRESS & Post Code	
PHONE NUMBER	
EMAIL ADDRESS	

£50 PRIZE DRAW PAGE – Enter you details here to enter the Draw

(If you do not wish to participate in the Prize Draw, please leave the following section blank.)

NAME:	
ADDRESS:	
Telephone Number:	

Completed questionnaires from **parishioners aged 18 or over** will be entered in a Prize Draw (2x £50 PRIZES). To allow us to notify you if you win, you will need to provide your name, address and telephone-number details in the boxes above.

PRIZE DRAW INFORMATION

1. There will be two separate prizes each of £50
2. The Prize Draw will be restricted to Ledbury parishioners aged 18 or over who have completed and returned a Community Led Plan Questionnaire by the closing date of 30th November 2013 . There will only be one entry allowed for each questionnaire completed.
3. The Prize-Draw will be based on this PRIZE DRAW PAGE. It will have been detached from the questionnaire to ensure the confidentiality and anonymity of parishioners' responses.
4. The winners of the Prize Draw will be identified via the contact details provided above on this page. If you do not provide details, it will be assumed that you do not wish to participate in the Draw.
5. If this page is initially selected as the Prize Draw's winning entry, in the unlikely event that we cannot subsequently identify you from the information you have provided, a replacement winner will be selected.
6. **The Prize Draw will take place at the December public meeting of the Ledbury Town Council, at the Market House on 12th December 2013.**
7. The winners of the Prize Draw will be notified directly by telephone if they are not in attendance on the night.
8. As soon as practicable after the Prize Draw has taken place, the names of the winners will be advertised in the Ledbury Reporter and on the parish website:
www.LedburyTownCouncil.gov.uk
9. The decision made by the Town Plan Steering Group will be final.